

# Handbook of Good Practices to Support Victims' Associations in Africa and the Middle East

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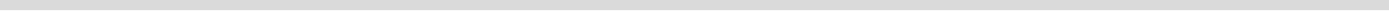
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# Foreword

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**A**fter a long and successful career in the industry, I have decided to retire. It has been a privilege to work with you all, and I wish to express my sincere appreciation for your support and cooperation. I hope this book will be helpful to you in your work.



# Introduction

The Office of Counter-Terrorism (OCT) was established in 2002, following the September 11 attacks, as a permanent, independent, and impartial body within the United Nations Secretariat. The OCT's mandate is to provide leadership on the General Assembly counter-terrorism efforts, coordinate and support the work of the various entities of the United Nations system, and provide technical assistance to Member States. The OCT's work is guided by the principles of universality, non-discrimination, and the rule of law. The OCT's mandate is derived from General Assembly resolution 60/288, which established the Office of Counter-Terrorism as a permanent, independent, and impartial body within the United Nations Secretariat. The OCT's mandate is to provide leadership on the General Assembly counter-terrorism efforts, coordinate and support the work of the various entities of the United Nations system, and provide technical assistance to Member States. The OCT's work is guided by the principles of universality, non-discrimination, and the rule of law.

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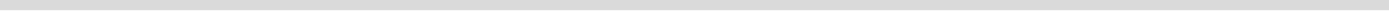
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1 General Assembly resolution 60/288.  
2 General Assembly resolutions 66/282, 68/276 and 70/291.  
3 The Office of Counter-Terrorism has five main functions: (a) provide leadership on the General Assembly counter-terrorism

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1. The first part of the text discusses the importance of maintaining accurate records in a business setting. It highlights how proper record-keeping can help in decision-making and provide a clear history of operations.

2. The second part of the text focuses on the role of technology in modern business management. It mentions how digital tools can streamline processes and improve communication between different departments.

3. The third part of the text addresses the challenges of managing a large organization. It suggests that effective communication and clear delegation of responsibilities are key to overcoming these challenges.

4. The final part of the text concludes by emphasizing the need for continuous learning and adaptation in a rapidly changing business environment. It encourages managers to stay updated with the latest trends and technologies.





# C 1b

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1. The first part of the text discusses the importance of maintaining accurate records of all transactions and activities. It emphasizes that this is crucial for ensuring transparency and accountability, particularly in the context of public administration or government operations. The text suggests that such records should be kept in a secure and accessible format, allowing for easy retrieval and verification.



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### III. Outreach and advocacy to better promote victims' rights

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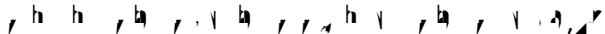


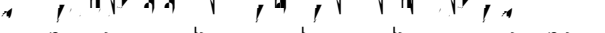
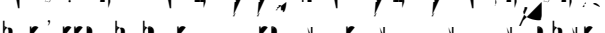
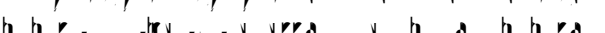

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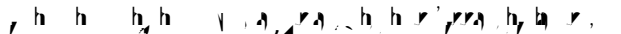



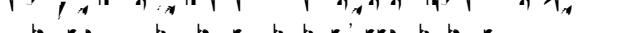






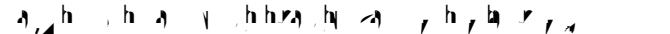



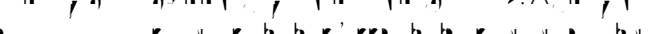







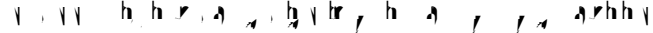
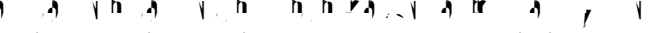


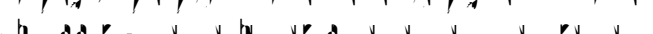





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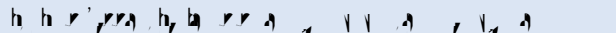
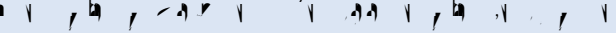
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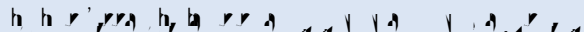

        



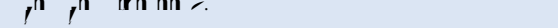
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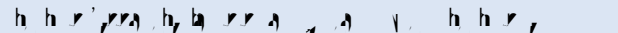
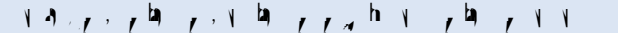
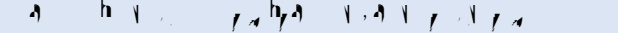

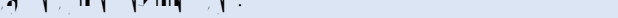
    





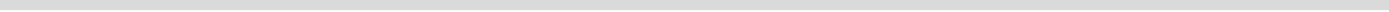
    

# IV. Raising victims' voices in preventing violent extremism

**O**rganisations such as the National Centre for Missing and Exploited Children (NCMEC) are working to prevent violent extremism. NCMEC is a leading national organization in the United States that provides critical services to children who are missing, exploited, or at risk of being harmed. NCMEC is also a leading national organization in the United States that provides critical services to children who are missing, exploited, or at risk of being harmed. NCMEC is also a leading national organization in the United States that provides critical services to children who are missing, exploited, or at risk of being harmed.

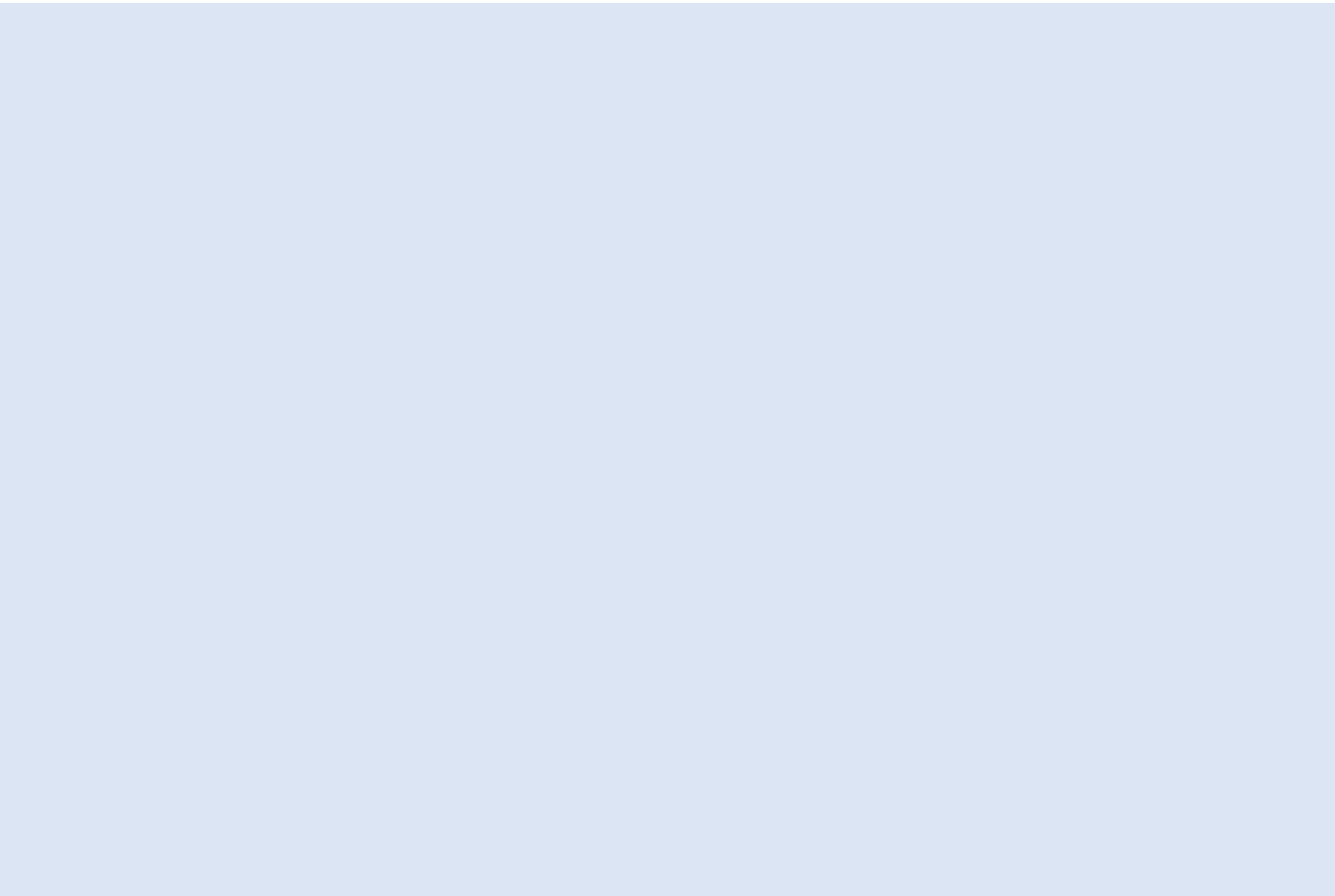
- Early identification and intervention are key to preventing violent extremism. Organizations like NCMEC play a crucial role in identifying and supporting at-risk children and their families.
- Law enforcement and community partners are essential in addressing the needs of victims and preventing further harm.

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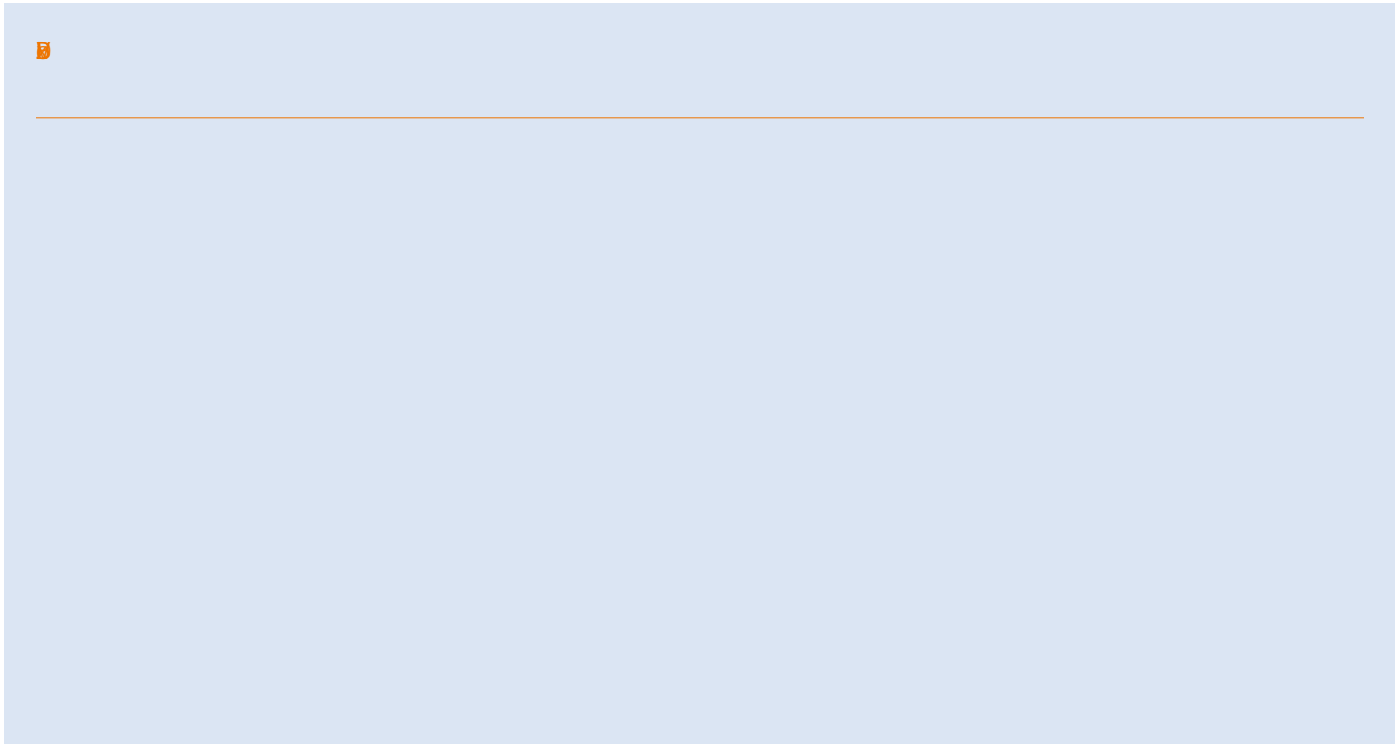
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# Glossary

## Compensation

Compensation refers to the process of providing financial or non-financial benefits to employees in exchange for their work. It includes salaries, wages, bonuses, and benefits. Compensation is a key factor in attracting and retaining talent, and it is often used as a tool for performance management. Compensation structures can vary significantly between organizations and industries, and they are often influenced by market conditions and organizational goals.

## Gender-sensitive approach

A gender-sensitive approach recognizes the different needs and experiences of men and women in the workplace. It involves identifying and addressing gender inequalities and promoting gender equality. This approach is essential for creating a more inclusive and equitable work environment. It includes measures such as flexible work arrangements, parental leave, and training opportunities for women.

## Guarantees of non-repetition

Guarantees of non-repetition are measures taken to prevent the recurrence of a specific incident or event. These guarantees are often implemented in the context of workplace safety and health, where the goal is to prevent future accidents or injuries. They can include changes to work procedures, safety training, and the implementation of safety equipment. Guarantees of non-repetition are essential for creating a safe and secure work environment.



### Stigmatization

Stigmatization is the process of labeling and excluding individuals based on their perceived characteristics, often leading to social isolation and discrimination. It can be a result of various factors, including mental health issues, physical disabilities, or past behaviors.

### Trauma:

Trauma is a psychological response to a distressing event or experience. It can lead to long-term effects on mental health, including post-traumatic stress disorder (PTSD), depression, and anxiety. Trauma can also affect physical health and social relationships.

### Victim-centric approach:

A victim-centric approach focuses on the needs and experiences of the victims of violence or trauma. It emphasizes providing support, counseling, and legal assistance to help victims recover and rebuild their lives. This approach is often used in criminal justice and social work.

### Violent extremism:

Violent extremism is a form of radicalization that leads to the use of violence to achieve political or ideological goals. It often involves the adoption of extreme beliefs and the willingness to engage in acts of terrorism or mass violence. Violent extremism can be fueled by a variety of factors, including social media, propaganda, and personal grievances.

